

1st Line ICT Technician

School:	Midsomer Norton Schools Partnership	Posted:	29th April 2025
		Expires:	18th May 2025
			11:59 PM
Location:	Silver Street, Midsomer Norton, Somerset BA3 2UD	Start Date:	As Soon As Possible
		Job ID:	1479835
Contract Type :	Permanent		
Salary:	Grade 5 and scale point 11 - 17 £27,269 - £30,060		
Hours:	Full Time		



Midsomer Norton Schools Partnership

Role: 1st Line Technician

Location: Midsomer Norton Schools Partnership

Start Date: ASAP

Closing Date: 16/05/2025

Interview Date: W/C 19/05/2025

Hours: 37 per week, Monday to Friday, all year round

Salary: Grade 5 and scale point 11 - 17 £27,269 - £30,060, £14.13 - £15.58 per hour, pay award pending

Are you passionate about IT and providing exceptional support to customers? Do you thrive in a dynamic, fast-paced environment and relish the opportunity to be part of a rapidly growing department? If so, you'll be delighted to know that the Midsomer Norton Schools Partnership is on the lookout for IT Support Specialists with a diverse skill set and a strong foundation in various IT support situations.

As an integral member of our team based at Somervale School and the MNSP Midsomer Norton Hub, you'll have the rewarding responsibility of assisting our schools with their IT needs. From resolving IT issues to assisting in rolling out new IT systems for optimal performance, your role will be multifaceted and impactful. The duties are varied and no two days will be the same.

You'll be actively engaged in providing both on-site and remote support, providing effective IT support to teaching and learning, and collaborating with various departments and schools to provide the best IT service.

What Awaits You:

- A fulfilling and varied job that will introduce you to diverse hardware and software solutions.
- The unique opportunity to grow and evolve alongside our thriving business while enjoying the camaraderie of our friendly team.
- A platform to refine your customer service and technical skills, making a meaningful difference in our schools.

There are many advantages to working for us including 26 days' annual leave (rising to 31 after 5 years service) plus bank holidays (pro rata), access to a government pension scheme, sick pay scheme, cycle-to-work scheme, free eye tests and employee assistance helpline. You also have access to an employee benefits platform which offers savings on everyday essentials to special offers on travel, dining, and entertainment.

We encourage early applications as we reserve the right to close the vacancy prior to the closing date if we receive sufficient applications for the role.

Safeguarding Statement:

Midsomer Norton Schools Partnership is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment. We particularly welcome applications from under represented groups including ethnicity, gender, transgender, age, disability, sexual orientation or religion.